PORTRONICS

20000 POWER BANK

65W Max Output

20 ⚡

65W
Aqua 65

PORTRONICS

AQUA 65
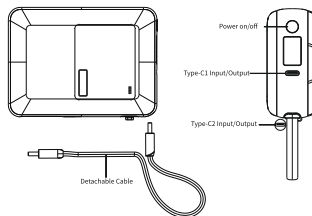65W Fast Charging Type C PD Powerbank

User Manual

About this Product

Thank you for choosing our product. This portable charging device powers a wide range of Trpe-C powered electronics—such as smartphones, tablets, e-readers.

Technology & Safety

- Built with high-quality lithium-polymer (Li-Po) cells.
- Uses advanced charge/discharge management ICs with multi-protection (over-current, over-voltage, short-circuit, and temperature protection) for safe, efficient charging.

USB-C (Type-C) Output Behavior

- Peak Output: Up to 65W (USB-C).
- Thermal Management: To maintain safe operating temperature and protect the battery, the 65W peak output may be sustained for approximately 5–10 minutes, after which the output may be reduced automatically.

Included Cable

- A USB-C charging cable is included (supports up to 60W).
- The included cable is not an E-Marked (5A) cable. For charging above 60W (e.g., achieving 65W peak), use a certified 5A E-Marked USB-C to USB-C cable (not included).

Note: Actual charging speed and power may vary by device, cable, remaining battery capacity, and ambient temperature.
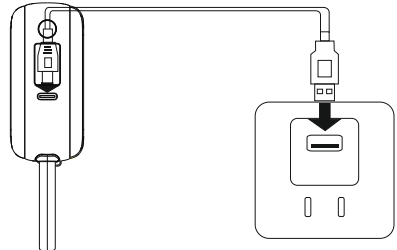
Basic Specification

Model   : Aqua 65
Battery   : Li-Polymer
Battery Power   : 20000mAh
Li-Battery Energy : 7.7V DC/77Wh
Input   : Type-C1 Type-C2
Output   : Type-C1 Type-C2
Type-C1/C2 Input : 5V⎓3A 9V⎓3A   12V⎓3A
                   15V⎓2.6A 20V⎓ 2A 40W(Max)
Type-C1/C2 Output : 5V⎓3A 9V⎓3A 12V⎓3A
                    15V⎓3A 20V⎓3.25A 65W(Max)

Charging the Power Bank

1. Connect one end of a compatible charging cable to your wall charger.
2. Connect the other end to the input/USB-C port of the power bank.
3. The indicator light(s) will flash to show that charging is in progress.
4. For a faster, more efficient experience, use a fast-charging (PD/QC) wall charger that meets local safety standards.
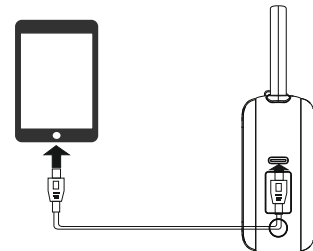
If the power bank enters protection due to abnormal conditions (e.g., over-charge/over-discharge), it will stop working automatically. To reactivate, simply connect it to a charger and begin charging.

Charging a Phone

1. Connect the charging cable to an output port on the power bank.
2. Connect the other end to your phone.
3. The power bank's indicator light(s) will turn on, and charging will begin.

If charging stops unexpectedly, the power bank may have entered protection mode. Recharge the power bank to restore normal operation.

Charging Other Digital Devices

- Follow the same steps as charging a phone.
- Compatible with tablets, e-readers, handheld game consoles, and other Type-C powered devices (check each device's input rating).

Important Safety Information

Improper use may cause battery failure, excessive heat, fire, or explosion. To prevent injury or property damage, follow these guidelines:

- Keep out of reach of children. This product is not a toy.
- Use certified chargers and cables that comply with local safety standards.
- Do not drop, crush, puncture, or strike the product. Avoid strong vibration. If liquid enters the product, or if damage/short-circuit is suspected, stop using immediately and dispose of it properly.
- Stop using immediately if the product becomes bulged, deformed, leaking, or shows a sharp capacity drop. Dispose of it properly.
- Ensure proper heat dissipation: do not place the product in pockets, airtight bags, under bedding, or cover it with clothing/pillows during use or charging.
- Do not disassemble the housing. The product contains a lithium-polymer battery. Unauthorized opening may cause hazards.
- Do not expose to water, fire, or high temperatures (over 60°C / 140°F). Keep away from heat sources (stoves, radiators) and do not leave in a hot, parked car.
- Charge under supervision. Unplug the charger when leaving home or when charging is complete.
- After the power bank or your device is fully charged, disconnect the cable to avoid unnecessary power loss.
- If pressing the power button shows no battery indicator, the product may be in protection mode—connect a charger to try to restore.

- Charge under supervision. Unplug the charger when leaving home or when charging is complete.
- After the power bank or your device is fully charged, disconnect the cable to avoid unnecessary power loss.
- If pressing the power button shows no battery indicator, the product may be in protection mode—connect a charger to try to restore.

Storage & Maintenance

- If unused for an extended period, store at 50% charge in a cool, dry place.
- Avoid long-term storage at 0% or 100% charge to help extend battery life.
- For first-time use, fully charge the product.

PORTRONICS

CE RoHS ♻