



# TUNE PRIME

CarPlay Android Ai Box

User Manual

## Package Contents

- 1 x Tune Prime
- 1 x Type-C to Female USB-A Connector
- 1 x USB-A to Type-C Cable
- 1 x User Manual

## Important Notice

**Please read this user manual carefully before using the product.**

**If you experience any issues during use, please contact customer support first. Our technical team will assist you in resolving the issue.**

- Supports iPhone (iOS 15 and above) and Android phones (Android 12 and above) only.
- Compatible only with factory-installed wired Apple CarPlay or wired Android Auto systems.
- Use only the provided cable or any compatible data cable.
- If Bluetooth connection fails, restart your phone first, then restart Tune Prime and reconnect.
- You can store videos and music in the internal memory or microSD card for offline playback.
- During driving, vibrations may loosen the USB connection. Please ensure Tune Prime is placed in a stable and safe position before use.
- If CarPlay connects but Android Auto does not work properly, use a pin or needle to press the reset (A/C) button on Tune Prime and reconnect.

## Safety Precautions

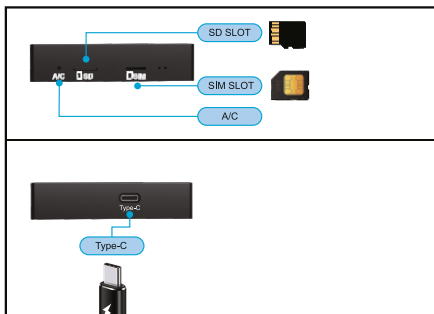
- The Type-C port supports 5V power only.  
Use the original car USB data port (5V)  
(Do not plug in Charging only port).
- Do not use a 12V power source, as it may damage the device.
- Keep the product away from water to prevent short circuits.
- Do not expose the device to fire, explosions, or hazardous environments.
- Ensure your car's USB port powers off after the engine is turned off to avoid battery drain.
- Some navigation systems require an OEM microphone.  
Using the original car audio channel ensures better sound quality and clearer calls.
- Do not place the device near air vents, heat outlets, or ventilation openings to prevent overheating.
- Do not operate or adjust the device while driving. Always stop the vehicle safely first.
- Do not use the product in extreme temperatures (above 70°C or below -20°C) or in high-humidity conditions.

### Safety Warning

Watching videos while driving is dangerous. Use the video feature only when parked.

By continuing, you accept all risks and responsibility

## Product Description



### **Type-C Port**

Used to connect Tune Prime to your car's USB data port for power and data transmission.

### **Micro SD Card Slot**

Insert a micro SD card to store and play videos, music, or other media offline.

### **SIM Card Slot**

Insert a nano SIM card to enable internet access without using your phone's hotspot.

### **A/C Reset Hole**

Switches between CarPlay & Android Auto / Reset. Press gently using a pin or needle.

# How to Connect the Device?

## **Step 1:** Connect Tune Prime

- Plug Tune Prime into your car's USB port using the included cable.
- If your car has a USB-A port, use the cable as provided.
- If your car has a Type-C port, attach the Type-C to USB adapter to the cable before connecting.

## **Step 2:** Select the Correct Mode

- After connection, the indicator light will turn on.
- Blue Light indicates Apple CarPlay mode.
- Green Light indicates Android Auto mode.
- Check which system your car supports.
- To switch between CarPlay and Android Auto, press the A/C button for 2 seconds using a pin.
- Once the correct mode is selected and connected successfully, the indicator light will remain steady.

## **Important Notes**

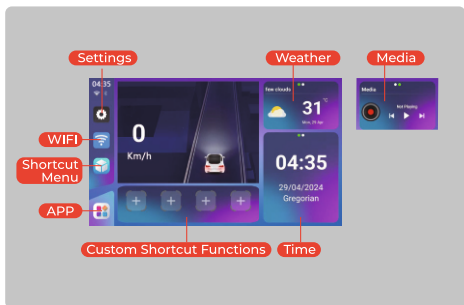
Mode switching will work only if your car supports both wired Apple CarPlay and wired Android Auto.

Ensure the device is placed securely to avoid loose connections while driving.

### Step 3: Screen Interface

-After successful connection, the Tune Prime interface will appear on your car's display.

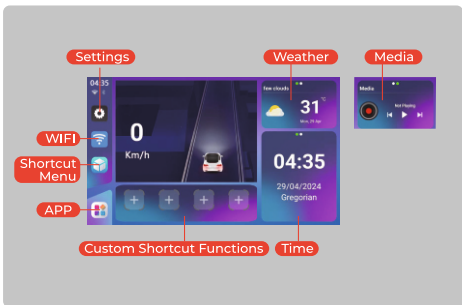
-You can now access apps, settings, and features directly from the screen.



# Home Screen Interface Overview

After successful connection, the Tune Prime home screen will appear on your car's display.

This screen provides quick access to system settings, apps, media, and smart driving information.



The following pages provide an explanation of each icon and section shown on the home screen.

# Home Screen Interface Overview

## 1. Settings Options

The Settings menu allows you to customize connectivity, display, language, apps, and navigation according to your preference.

Tap the Settings icon on the home screen to access the following options.

### 1.1 Wi-Fi Connection (2.4GHz / 5GHz)

Use Wi-Fi to connect the device to the internet.

Steps:

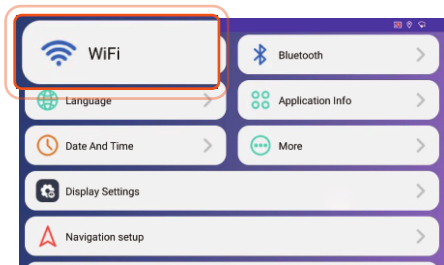
Go to Settings Wi-Fi / Internet

Turn on Wi-Fi

Select your preferred network/ choose your phone hotspot

Enter the password and connect

A stable Wi-Fi connection is recommended for app downloads and online streaming.



# Home Screen Interface Overview

## 1.2 Bluetooth Connection

Bluetooth Device Name: Portronics Tune Prime

Steps:

Go to Settings Bluetooth and turn it ON

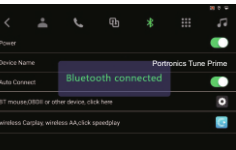
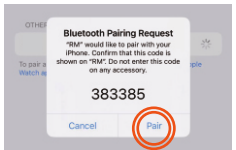
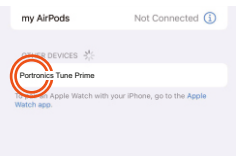
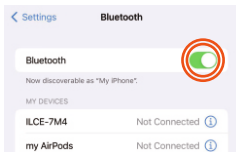
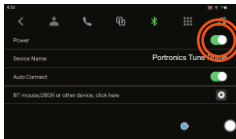
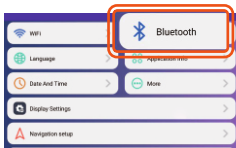
Enable Bluetooth on your phone

Search and select Portronics Tune Prime

Confirm pairing when prompted

Tip: After first setup, Bluetooth will automatically reconnect the next time the car starts.

If connection fails, restart both the phone and car system and try again.



# Home Screen Interface Overview

## 1.3 Language Settings

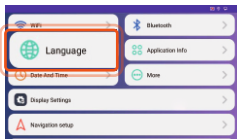
You can change the system language at any time.

Steps:

Go to Settings - Language

Select your preferred language: Long-press the selected language and drag it to the top to apply

To add a new language, tap Add a language



## 1.4 Application Info

Manage installed applications and system permissions.

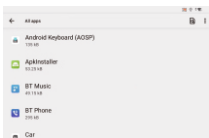
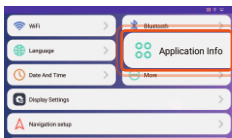
From Settings -Application Info, you can:

View app details

Manage permissions

Clear app cache or storage

Control notifications



# Home Screen Interface Overview

## 1.5 Date & Time

Set the system date and time format.

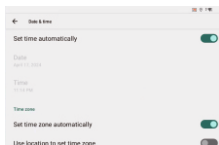
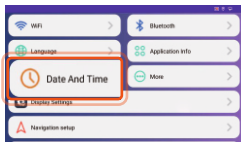
Options include:

Automatic time & time zone

Manual time adjustment

Time format selection

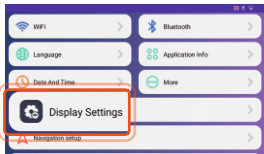
Recommended: Enable Automatic Date & Time for accurate updates.



# Home Screen Interface Overview

## 1.6 Display Settings

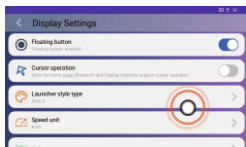
Customize the screen layout and controls.



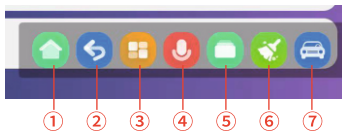
### 1.6.1 Assistive Touch (Floating Button)

The floating button acts as a shortcut for quick access.

The Assistive Touch bar includes:



1. Home
2. Back
3. App switch / Close apps
4. Google Voice Assistant
5. Split screen operation
6. Clear cache
7. Return to OEM interface



# Home Screen Interface Overview

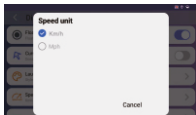
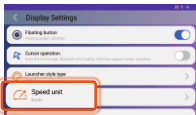
## 1.6.2 Speed Unit

Change speed display format.

Options:

km/h

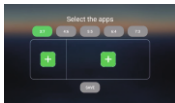
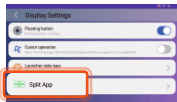
mph



## 1.6.3 Split App Scale Settings

Adjust how apps are displayed in split screen mode.

You can select and resize apps for dual-screen usage based on preference.



## 1.7 Navigation Setup

Set your preferred navigation app.

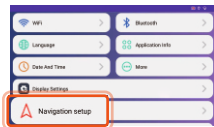
**Steps:**

Go to Settings -

Navigation setup

Select your default navigation application

Adjust navigation widget settings if required



# Home Screen Interface Overview

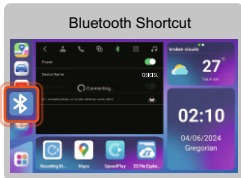
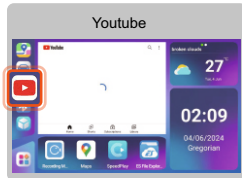
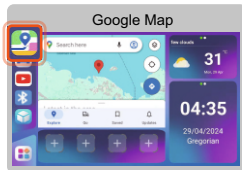
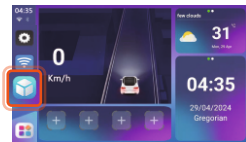
## 2. Wi-Fi

Shows the Wi-Fi status of the device.

Tap to connect to a Wi-Fi network or manage internet settings.

## 3. Shortcut Menu

Tap to open the shortcut menu. This allows quick switching between different shortcut functions while keeping the main screen visible.



# Home Screen Interface Overview

## 4. Apps

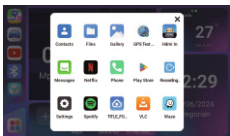
Tap to open the application menu.

You can access installed apps such as YouTube, Chrome, Maps, Media Player, and other supported applications.

## 5. Custom Shortcut Functions

This area allows you to add frequently used apps or functions.

You can customize these shortcuts for faster access.



## 6. Weather

Displays current weather information based on network and location settings.

## 7. Time & Date

Shows the current time and date.

Time and format can be adjusted from the Date & Time settings.

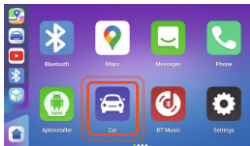
## 8. Media

Displays media playback status.

Use this section to control music or video playback.

## Return to OEM car interface

Click the **CAR** icon in the APP menu to return to OEM



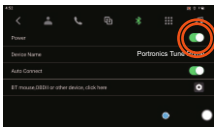
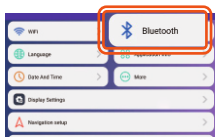
# How to Connect your Phone Wirelessly to Android Auto/CarPlay

## I. Enable Bluetooth on Tune Prime

On the car screen, go to:

Settings - Bluetooth - Power

Make sure Bluetooth is turned ON.

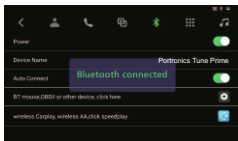
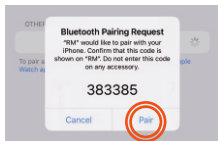
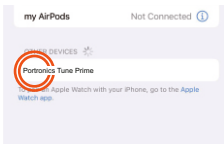


## II. Pair Your Phone

Turn ON Bluetooth on your phone.

Search for available devices and select Portronics Tune Prime.

Confirm pairing and allow required permissions when prompted.

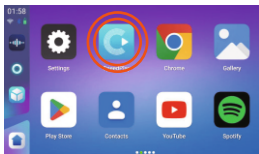


# How to Connect your Phone Wirelessly to Android Auto/CarPlay

## III. Start Wireless CarPlay / Android Auto

Open the SpeedPlay app on the car screen.

Wireless CarPlay or Android Auto will connect automatically.



For iPhone users:

Tap Allow when the CarPlay permission prompt appears.



Q1. What should I do if the system keeps restarting?

A: Ensure your car's engine battery is sufficient and the vehicle is running properly. Low or unstable power supply may cause the device to restart.

Q2. What should I do if the system runs slowly or lags?

A: Clear unused apps and background cache regularly. Removing rarely used applications helps improve system speed and performance.

Q3. Unable to update or use apps like YouTube, Netflix, or other streaming apps?

A: Open the Google Play Store, sign in with your Google account, and update the apps to the latest version.

Q4. Android Auto does not connect after CarPlay is connected. What should I do?

A: Try reconnecting Android Auto again. If it still does not connect, press the A/C button on the device gently using a pin or needle to reset, then reconnect.



**[www.portronics.com](http://www.portronics.com)**

**For Support**

**Visit :** [www.portronics.com](http://www.portronics.com)

**Email :** [help@portronics.com](mailto:help@portronics.com)

**Contact No. :** +91 9555245245

**(Working Hrs. : Monday - Saturday 10:00am - 6:00pm)**



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