



TWINS S18 PRO
SMART TWS EARBUDS

User Manual

We're glad to be a part of your musical journey with our Earbuds.

Please refer to this manual for staying informed about the know-how of this portable gadget that gives you a serene listening experience.

To gain more insight about the earbuds please read this user manual in detail to know about the working, connectivity, features and troubleshooting. Also, refer to it when you face difficulty with the product.

Package Contents

- | | |
|------------------|--------|
| 1. Earbuds | 2N |
| 2. Cable | 1N |
| 3. User manual | 1N |
| 4. Charging case | 1N |
| 5. Big Ear Caps | 1 Pair |

The First Pairing (Power On)

Step 1 : To switch on the earbuds, just pull them out from(inside) the charging case. With the auto power feature, the earbuds automatically switch on every time you take them out of the case.

Step 2 : After powering on they go into connectivity mode to pair with your smartphone/tablet via Bluetooth. This action is indicated by LED lights that begin to flash.



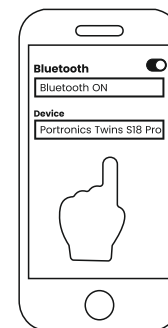
Connectivity Mode

Step 1: Turn on bluetooth on your smartphone/tablet.

Step 2: In the device, search menu look for "Portronics Twins S18 Pro"

Step 3: Tap and connect for the voice prompt to confirm the "Connected" status.

Note: The pairing mode is active for a time period of 5 mins, if not paired in that time the earbuds will switch off.



Touch Features Explained

Single Tap L/R earbud to:

1. Pick/End calls
2. Play/Pause music/video playback.

Double Tap R earbud to:

To jump to the next song/video

Double Tap L earbud to:

To jump to the previous song/video

Launch the voice assistant:

Press R/L earbud for 3 seconds

Long press:

Call Reject

Music/Game Mode :

Three clicks of the left/right earbuds activates the game/music mode

Charge The Earbuds

Step 1: Place the earbuds back inside the charging case in the correct orientation.

Step 2: When the case lid gets closed, the case LED light indicates that the earbuds are being charged

Step 3: When the earbuds are fully charged, the charging case automatically switches off to save power, and the case LED stays off (even when opened and then closed again)

Note:

- Before using the earbuds for the first time, it is recommended to fully charge the earbuds. Also, please keep the lid of the charging case closed while charging.
- When the battery is 20% or lower, the LED blinks once every 30 seconds to indicate the same.

Charge The Case

Step: To charge the case, plug one end of the provided cable into the case and connect the other end to a wall adapter etc.

Voice Assistant

Step 1: Long press R/L earbud for 3 secs to activate the smartphone's voice assistant

Step 2: The respective voice assistant screen pops up and you may place your commands at your convenience.

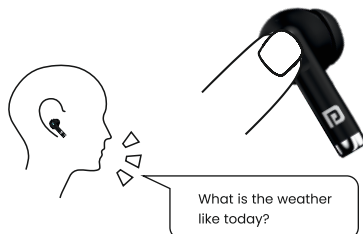
Tips: You may try these commands:

What is the weather like today?

Play a song

Set a reminder

NOTE: If you're unable to access/trigger the voice assistant, you need to manually enable voice assistant in your smartphone's settings.



Switching Off The Earbuds

Step 1: Please remove both earbuds from your ears after usage.

Step 2: Place the earbuds back into the charging case in the correct positioning and close the lid.

The earbuds will automatically switch off (and enter charging mode).

Manual Power OFF

Step 1: Long press both(L-R) earbuds for 5 seconds and wait for the voice prompt "Power off".

Step 2: Place the earbuds back in the charging case.

How To Reset the Earbuds

Step 1: Place earbuds back inside the case.

Step 2: Unpair the earbuds from the device's Bluetooth.

Step 3 : In connectivity mode, long press (L-R)earbuds until they power off.

Step 4 : Insert them in case and pair again.

Troubleshooting

Possible Problem/Issue	Fix
If 1 earbud is not working	Follow: Reset the earbuds
If earbuds are not in connectivity mode	Follow: Reset the earbuds
If earbuds disconnect during phone call	Charge the earbuds or perform factory reset
If there are other exceptions in usage	Place the earbuds back into the charging case and try using them again or perform factory reset
If Touch Controls don't seem to respond	After long usage, residual stains & perspiration might affect the touch control area, please use a clean cloth to wipe those areas softly

Technical Specifications

Bluetooth version	: V5.3
Transmission distance	: 10M
Bluetooth Protocol	: A2DP, AVRCP, HFP, SPP
Charging time	: 3-4 hours
Playtime	: Upto 30 hours

Warning

- Please follow the instructions to operate
- Please don't use the ear-buds in extreme temperatures
- Please don't use the product near water
- Please keep the product away from heat sources, as the heat may damage it
- Don't jam the ports such as charger port, LED port, etc.
- It is recommended to utilize the product below the maximum volume in order to protect hearing and extend the earbuds' service life
- The earbuds start at 50% volume and it may need to be reduced when the earbuds are switched on at first. This can be done by using the phone/media device.

www.portronics.com

For Support

Visit : www.portronics.com

E-mail : help@portronics.com

Contact No.: +91 955245245

(Working Hrs.: Monday - Saturday 10:00am - 6:00pm)



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