

MOPCOP

RECHARGEABLE MULTI-PURPOSE  
HAND HELD VACUUM CLEANER

(User Manual)



SAFETY

- 1: This appliance is intended for dry floor use only. Do not use the appliance to pick up any wet spills and do not allow the dust bin contents to become wet.
- 2: This appliance is not a toy. Close attention is necessary when used by or near children, pets or plants.
- 3: Use only as described in this manual. Use only manufacturer’s recommended attachments.
- 4: Do not handle charger, including charger plug, and charger terminals with wet hands.
- 5: Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts. Use extra care when cleaning on stairs.
- 6: Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 7: Do not use appliance without filters in place.
- 8: Do not vacuum anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 9: Always switch off the appliance when not in use or attempting any maintenance as the brush may start unexpectedly.
- 10: The charger must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual.
- 11: Do not incinerate the appliance even if it is severely damaged. The batteries can explode in a fire.
- 12: Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
- 13: Recommended ambient temperature range for using the appliance is 32°F to 104°F

PRODUCT OVERVIEW AND OPERATION

FLASHLIGHT ON/OFF

POWER ON/OFF

DUSTBIN RELEASE

FLEXIBLE  
EXTENSION HOSE



HOW TO CHARGE



Plug the supplied barrel end (A) into charging port on back of Hand Vac unit.  
USB plug (B) can be inserted into any 5V USB Charging adapter (not included).

CLEANING DUSTBIN AND FILTERS

- NOTE:** : Empty your dustbin and clean filters regularly to ensure optimal performance
- 1) Press the dust bin release button to disconnect dustbin assembly from the main unit.
- 2) Remove filter from dustbin and tap to dislodge fine dust particles. For a more thorough clean, rinse under cold tap-water and air-dry FULLY for at least 24 hours before reassembly.
- 3) Empty dustbin debris into a waste basket.



TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
Vacuum does not power on	Battery is depleted.	Charge the Battery.
	Battery is still connected to charging cable.	Disconnect the battery from the adapter.
Weak suction power	Dust Canister is full.	Empty the dust canister.
	Filters are clogged.	Clean and/or replace your filters.
	Improper filter installation.	Inspect filters to confirm alignment and proper installation.
	Blocked tube or attachment.	Remove the tube and/or attachments. Clear blockages.
Abnormal motor noise or volume	A blockage may be overworking the motor	Inspect the dust canister, filters, tube, or attachments for blockages and remove found debris.
Battery will not charge	Power source not providing electricity.	Plug another product into your power source to ensure electrical output.
	Adapter is faulty.	Attempt to charge with a new 5V adapter
	Power source not providing electricity.	Contact customer support for replacement.

**For Support:**  
**Customer Care Address :** Portronics Digital Pvt. Ltd.,  
Ground Floor & First Floor, Property No. D-8, Upper  
Basement, Sector 8, Noida, Gautam Buddha Nagar,  
Uttar Pradesh, India ~ 201301  
**Customer Care Executive Number:** +91 9555245245  
**Email :** help@portronics.com  
**Visit :** www.portronics.com

WARRANTY

The One (1) Year Limited Warranty applies to purchases made from Portronics. Warranty coverage applies to the original owner and to the original product only and is not transferable. We recommend registering your product online at [www.portronics.com](http://www.portronics.com)

Portronics warrants this product to be free from defects in workmanship and materials, under normal household use and conditions, one (1) year from the date of original purchase and maintained according to the requirements outlined in this User Manual. Should this product fail to function in a satisfactory manner, it is best to contact our customer service team at +91 9555245245 so that we may help resolve the matter. Should service be required by reason of any defect or malfunction during the warranty period, brand will repair or, at its discretion, replace the product.

The One (1) Year Limited Warranty is subject to the following conditions and exclusions:

The original unit and/or non-wearable parts deemed defective, in brands sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.

**Exclusions:**

(1) Normal wear and tear of wearable parts (such as batteries, brushes, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [www.portronics.com](http://www.portronics.com).

(2) Any unit that has been tampered with or used for commercial purposes.

(3) Damage caused by misuse, abuse, negligent handling, failure to perform regular maintenance (i.e., not cleaning the filters), or damage due to mishandling in transit.

(4) Consequential and incidental damages.

(5) Defects caused by repair persons not authorized by [www.portronics.com](http://www.portronics.com).